Consolidated Problem List
(a.k.a. Diagnoses & Problems)

One of the meaningful use stage 2 requirements is for physicians/providers to maintain a problem list. Currently, most providers have only been adding diagnoses to HERO as the addition of a problem requires a separate step. A new tool has been added to HERO, the Consolidated Problem List, that will allow providers to add items to the problem list when adding diagnoses. We will be replacing the diagnosis and problem sections from the following HERO tabs with this combined section:

- Inpatient Summary
- Discharge
- Neonate Summary
- ICU/CCU Summary

With the new Diagnoses & Problems section:

- When a new diagnosis is added, the diagnosis will be added as a problem as well.
- Providers will have the ability to rank diagnoses and problems if desired.
- Users can easily modify diagnoses or problems by hovering over the pencil icon.
- When a provider adds a comment, a paperclip icon will display.

**Timely addition of diagnoses and problems informs all members of the care team and can help lead to improved outcomes through improved collaboration of care. Additionally, clinical alerts can be triggered by diagnoses and problems. Please try to add this information to the record during the admission process when known.**
How to use the Consolidated Problem List
(Diagnoses & Problems)

1. Click in the “Add as New” field (next to the magnifying glass).

2. Key in the diagnosis name and a drop down list of suggestions will display.

3. To select a particular diagnosis, highlight and click on the diagnosis.

4. The new addition will display in both the Diagnosis and Problem section.
How to Prioritize/Rank Diagnoses

In the example below the patient’s primary diagnosis for the inpatient stay is pneumonia but it is displaying as Diagnosis #4. To change the prioritization/ranking of the diagnosis complete the following:

1. Hover over the number next to the diagnosis you wish to change.
2. A drop down arrow will display with a listing of numbers.
3. Highlight and select the appropriate number ranking.
4. The diagnosis list will update to display in the correct sequence.

How To Resolve, Inactivate and Cancel Diagnosis/Problems

1. Select the Diagnosis you wish to update.
2. Click the drop down arrow from the Diagnosis & Problems title bar.
3. A list of options will display:
   - Remove from Diagnosis
   - Resolve
   - Inactivate
   - Cancel
   - Move to Problems

- When you select **Remove from Diagnosis**, the Diagnosis will be deleted from the Diagnosis section and still display in the Problems section.
- When you select **Resolve**, the Diagnosis displays as resolved and is removed from the problem section. This Diagnosis will be listed as inactive.
- When you select **Inactivate**, the Diagnosis is updated to inactive in the diagnosis and problem sections but will still display in both the Diagnosis and Problem sections.
- When you select **Cancel**, the Diagnosis status is updated to inactive and is deleted from the Problem sections.
**Tips for Performing Actions:**

- If an action is unavailable for a condition, it is probably for one of the following reasons:
  
  The condition consists of a diagnosis only.
  The most recent problem has a Resolved status.
  The most recent problem has an Inactive status.

- When an action is taken on a problem that includes a diagnosis, no action is taken on the diagnosis.
- When an action is taken on a problem, the status of the most recent problem is updated.
- A problem in a Resolved status does not have the **Resolve** action available.
- A problem in an Inactive status does not have the **Inactivate** action available.
- Multiple conditions can be selected, and you can click **Resolve**, **Inactivate**, or **Cancel** when a selected condition satisfies the conditions above.
- A **Diagnosis** is for this visit only.
- A **Problem** carries over from visit to visit.

**Edit A Diagnosis/Problem:**

1. Highlight the Diagnosis you wish to edit.

2. Hover to the right of the diagnosis until the green pencil displays.

3. Click on the green pencil.

4. The Modify Diagnosis window displays.

5. Edit diagnosis appropriately.

6. Click the OK button.
To Add Comments To A Diagnosis/Problem:

1. Click the right arrow next to the appropriate diagnosis.
2. Key in the comment in the text box.
3. Click the Add Comment button.
4. The comment will be noted by a paperclip icon.
5. To view the comment, hover over the paperclip icon and a pop-up window will display the comment.

Viewing Historical Section:

To view the previous list of diagnoses/problems, check the box next to “Show Previous Visits.”